

ABOS Conference 2018: Let's Book It in Raleigh

Story Share Workshop

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Online Resources:

JJ's List

<https://www.jjlist.com/>

Teepa Snow

<http://teepasnow.com/>

Heerema, Esther, MSW. "9 Things to Learn From People Living With Dementia." *Verywell Health*. Dotdash, updated August 24, 2018. Web. Accessed September 1, 2018.

<https://www.verywellhealth.com/things-to-learn-from-people-living-with-dementia-4154255>.

Books:

Play: how it shapes the brain, opens the imagination, and invigorates the soul by Stuart L. Brown

How full is your bucket?: positive strategies for work and life by Tom Rath and Donald O. Clifton

Best Practices:

- Customer-first mentality
- Be sensitive to feelings
- Provide opportunities to participate
- Prepare activities for all abilities
- Focus on discovering and learning together
- Be patient
- Leave them with a positive feeling! Spread joy!
- Have a staff member from the facility on-hand.
- Always remember you are a representative of your library—you may be the only experience or connection a person has with your organization. Make it a positive one!
- Don't forget to introduce yourself and your library every time you visit
- If possible, create nametags for participants and use their names!
- Over prepare. What works with one group may not work with another. Always have a back-up plan. Remember to plan for all abilities and be observant.
- If you have a small group, take the time to learn their names (name tags!) and use them!

- Try to bring the WHOLE group into the conversation. Don't let one chatty person take over the whole program—be inclusive. Prepared nametags will help you draw additional participants into the conversation.
- Prepare open-ended questions for conversation, but allow attendees to direct the conversation.
- Be their special guest.
- Enter their reality (as long as it's safe).
- Be mindful of the things you're wearing (watch out for necklaces, scarves, ties)